

### **S&P Global Reaffirms LoanCare as Above Average**

VIRGINIA BEACH, Virginia – July 24, 2018 – LoanCare, a ServiceLink company, announced its rating has been reaffirmed and maintained as Above Average both as a residential mortgage primary servicer and as a residential special servicer from S&P Global. The outlook is stable for both rankings.

According to S&P Global, the rankings reflect LoanCare's "enhanced technology environment, multiple levels of internal controls, sound training program and well-managed vendor oversight area." The report points to several positive attributes of LoanCare including, "an experienced management team, competitive turnover metrics and proactive default management practices that are inclusive of automation."

S&P Global believes that LoanCare has made improvements to its infrastructure to highlight efficiencies and reduce risk. "We expect LoanCare to remain a competitive servicer in the residential marketplace," S&P Global stated.

"We are honored that S&P Global reaffirmed our rating and recognized LoanCare with Above Average rankings," said Dave Worrall, president of LoanCare. "This rating is a reflection on our company's mission to provide service that exceeds expectations. We assure that we operate at the highest level of conduct through quality customer service, compliant practices and innovative technology."

About LoanCare, a ServiceLink company

LoanCare, a ServiceLink company, is one of the top three providers of full service subservicing and interim subservicing to the mortgage industry and is also leading the industry in engineering agile technology solutions to provide a superior consumer experience. Presently, LoanCare subservices more than 1.2 million loans in all 50 states, approximating \$244 billion in loan balances. LoanCare has a seasoned loan servicing team with senior managers averaging nearly 30 years of experience in the mortgage and financial services industry. To learn more about LoanCare, please visit <https://www.loancareservicing.com/>.

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**Media Contact:** Christine Diamant, 412.776.1020, [Christine.diamant@svclnk.com](mailto:Christine.diamant@svclnk.com)